Since 2021, the European Funds and PNRR Department of the City of Turin has been online through the website www.torinoeuprojects.it and social media channels, which support the communication and dissemination of the Department's activities. These channels share the responsibilities of the journalistic platform and refer to the same editorial team.

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The Department's social channels provide updates on European projects and promote transparency, interaction, and participation. Posts follow the project calendar and are released under the <u>CC BY 4.0 IT</u> license unless otherwise stated. Hashtags are used to help users find information easily.

Comments and interactions are welcome, provided they are respectful. Offensive, threatening, discriminatory, or commercial content is prohibited and will be removed. Off-topic comments or those containing sensitive data may be hidden. These channels do not offer direct support.

Privacy

The processing of users' personal data complies with the policies of the social platforms used and with applicable regulations (<u>EU Regulation 2016/679 - GDPR</u>). Sensitive data publicly posted will be deleted, while data shared via private messages will be handled in accordance with Italian privacy laws.

Monitoring

The social media channels are managed by the European Projects Office and monitored Monday to Friday (9 AM - 5 PM). Requests will be answered or forwarded to the appropriate departments. In some cases, users may be advised to contact traditional services.

Active Channels

- <u>X</u>
- LinkedIn
- YouTube

Contacts

For information: fondieuropei@comune.torino.it

External Links

The Department is not responsible for the content of linked external websites.

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The site only uses technical or session cookies, which do not require prior consent. More details can be found in the <u>cookie policy.</u>

Cybersecurity

Although equipped with updated antivirus systems, the Department cannot guarantee complete protection against computer viruses.

Emails to the Editorial Team

Editorial emails are monitored Monday to Friday (9 AM - 5 PM). If you do not receive a response, please check your antivirus filters.

Suggestions and Reports

Write to: fondieuropei@comune.torino.it